

PRODUCT RETURN FORM

ATTENTION – INCORRECT OR INCOMPLETE DATA MAY CONSTITUTE GROUNDS FOR REFUSAL TO ACCEPT A PRODUCT RETURN.

I. RETURNS

- You have 30 days to return the goods after the day on which you received them.
- The products purchased at our Store may be returned without the need for justification. The only conditions are: returning products that are new, have all labels and tabs attached, in original packaging, with no signs of use and no additional smell. Lack of the security tab, originally attached to the product, makes the return option unavailable to the Client. Return of shirts is only possible with the complete set of packaging and accessories that accompanied the shipment.

Who bears the cost of return?

- If you want to return the products, you have to do so at your own cost.

How to Return a Product? Step by Step

- We have attached the Product Return Form to the shipment - please fill it in carefully, adding the data of the product. The new document may be also downloaded from our website (it can be found in Returns and Complaints subsite).
- Package the products and the receipt (or the invoice) and send it to:
Macaroni Tomato sp. z o.o.,
ul. Rozbrat 22,
00-447 Warsaw, Poland.
- After having received the products, we shall transfer the money to your account number.

Please remember:

- Do not forget to attach the proof of purchase (receipt or VAT invoice). If you do not have the proof of purchase, please contact our Customer Service Office.
- Do not send COD parcels to us - we have no technical ability to collect such parcels.
- You send the products at your own cost and risk. Therefore you should choose a reliable method of shipment, e.g. use a courier service or send a registered parcel.
- If you have any questions or doubts about the return procedure, please contact our Customer Service Office (phone number: +48 790 227 088, Monday to Friday, 11am – 7pm) or send an email to: sklep@macaronitomato.com

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Take special care to properly fill all the fields, including the name of the bank, the account number and signature. Remember to provide the number of the returned Order.

Order number	Date of placing an order	Name/Surname/Email
Products	Product code number	Price
Name of the bank		
Account number		

Signature:

Customer service: 790 227 088, e-mail: sklep@macaronitomato.com